

BOARD OF DIRECTORS MEETING Wednesday, April 7, 2021 2pm West Center Auditorium & Zoom

Directors: Don Weaver (President), Mike Zelenak (Vice President), Donna Coon (Treasurer), Randy Howard (Assistant Treasurer), Kathi Bachelor, Ted Boyett, Nina Campfield, Carol Crothers, Christine Gallegos, Bart Hillyer, Bev Lawless, Mark McIntosh, Scott Somers (non-voting)

| AGENDA TOPIC | DIRECTOR | EXHIBIT | ACTION |
|--|------------------|---------|--------|
| 1. Call to Order / Roll Call – Establish Quorum | Weaver | Υ | Υ |
| 2. Adopt Agenda | Weaver | Υ | Υ |
| 3. Consent CalendarA. Minutes March 17, 2021B. Minutes March 31, 2021 | Weaver | Y Y | Υ |
| 4. New BusinessA. Election 2021-22 OfficersB. Strategic Plan Agreement | Weaver Somers | Y Y | Y Y |

- 5. Member Comments
- 6. Adjournment

A regular meeting of the GREEN VALLEY RECREATION, INC. BOARD OF DIRECTORS was held Wednesday, March 17, 2021 by teleconference. The President being in the chair and the Secretary being present.

Directors Present by Remote: Don Weaver (President), Mike Zelenak (Vice President), Mark Kelley (Secretary), Donna Coon (Treasurer), Charlie Sieck (Assistant Secretary), Randy Howard (Assistant Treasurer), Kathi Bachelor, Christine Gallegos, Bev Lawless, Mark McIntosh, Sandra Thornton, Gail Vanderhoof, Scott Somers (CEO)

Staff Present: Jen Morningstar (Director of Administrative Services), Marie Wilbur (Meeting Scribe)

Visitors: 42

1. Call to Order/Roll Call/Establish Quorum

President Weaver called the meeting to order at 2:02pm MST. Roll was called by Secretary Kelley and a quorum was established.

2. Adopt Agenda

MOTION: S. Thornton/2nd. Adopt the Agenda as presented.

AMENDED MOTION: C. Sieck/2nd. Amend the Agenda to include under New Business – Election Audit.

Vote on Amended Motion Failed: Yes – 6; No – 6 (Gallegos, Howard, Lawless, McIntosh, Weaver, Zelenak)

Vote on Original Motion Passed: Yes - 7; No - 5 (Bachelor, Kelley, Sieck, Thornton, Vanderhoof)

3. Consent Calendar

MOTION: M. Zelenak/2nd. Approve the Consent Calendar – Minutes of February 24, 2021.

Passed: unanimously

4. New Business

A. East Center Pool Replacement

CEO Somers presented an exhibit on the replacement of the East Center Pool and Spa as prepared by Facilities Director, David Jund and his staff. Discussion followed.

MOTION: R. Howard/2nd. Approve staff to continue with design and cost estimating for replacing the East Center Pool and Spa based on Planning & Evaluation Committee and staff's recommended design, to include an estimate on the availability of a pool with an approximate cost of \$500,000. Passed: unanimously

B. Dues Analysis

CEO Somers presented a report from Director of Accounting, David Webster, which gave an analysis of dues invoiced and outstanding for 2019, 2020 and 2021. Director Sieck forwarded questions in this regard to President Weaver which were addressed both in writing and during the meeting. It was determined in discussion that this was a staff issue to handle.

5. Committee Reports

A. Board Affairs - Chair, Director C. Gallegos

Chair Gallegos reported that the Committee did not meet in March. She wished to thank her Committee members for their hard work this past year on behalf of GVR.

B. Fiscal Affairs - Chair, Director D. Coon

Chair Coon reported on the Committee's work during the past month and extended thanks to her Committee and to Director of Accounting, David Webster for their hard work this past year.

C. Planning & Evaluation - Chair, Director R. Howard

Chair Howard reported on the Committee's work during the past month.

D. Investments - Chair, Director B. Lawless

Chair Lawless reported on her Committee's work during the past month and extended her thanks to her Committee and David Webster and the Finance Department for their work this past year.

E. Nominations & Elections - Chair, Director M. McIntosh

Chair McIntosh presented on the election process this year. He and his Committee will be meeting with CEO Somers to review the election process in an attempt to make it smoother. He announced that there will be a Board Candidate Forum on Thursday, March 18, 2021 from 2:00-4:00pm on the Santa Rita Springs Fiesta Deck – outside with social distancing.

F. Audit - Chair, Director B. Lawless

Chair Lawless reported that the Audit preparation is in its final stages and should be received for Committee review very soon.

6. <u>Member Comments</u> – addressed during the meeting.

President Weaver extended thanks to CEO Scott Somers for his hard work since stepping into the CEO position in January of this year.

7. Adjourn

MOTION: M. Zelenak/2nd. Move to adjourn the meeting at 2:49pm MST.

Passed: unanimously

A special meeting of the GREEN VALLEY RECREATION, INC. BOARD OF DIRECTORS was held Wednesday, March 31, 2021 by teleconference. The President being in the chair and the Secretary being present.

Directors Present by Remote: Don Weaver (President), Mike Zelenak (Vice President), Mark Kelley (Secretary), Donna Coon (Treasurer), Charlie Sieck (Assistant Secretary), Randy Howard (Assistant Treasurer), Kathi Bachelor, Christine Gallegos, Bev Lawless, Mark McIntosh, Sandra Thornton, Scott Somers (CEO)

Directors Absent: Gail Vanderhoof

Staff Present by Remote: Randy Cheatham (IT Director), David Jund (Facilities Director), Cheryl Moose (CFO), Jen Morningstar (Director of Administrative Services), Dee Schisel (Payroll/HR Specialist), David Webster (Director of Accounting), Natalie Whitman (Communications Manager), Kris Zubicki (Recreation Services Director), Marie Wilbur (Meeting Scribe)

Guests Present by Remote: Members of Nominations & Election Committee – Arthur Mournian, Bruce Palese, Kathy Palese

Visitors: 32

Call to Order/Roll Call – Establish Quorum

President Weaver called the meeting to order at 8:02am MST. Roll was called by Secretary Kelley and a quorum established.

2. Adopt Agenda

MOTION: M. Kelley/2nd. Adopt Agenda as presented.

Passed: unanimously

3. New Business

A. Election Audit - M. Kelley

Director Kelley read the following into the minutes:

During the two most recent voting cycles, there have been some vendor issues, anomalies and exception processing in order to provide voter access. In addition, there have been questions raised regarding the Corporate Policy Manual and its application to the Nomination & Election Committee and its activities.

Whereas,

- Some ballot notification not being received timely in either an email or regular mail.
- Primary reliance upon electronic balloting rather than paper balloting.
- Faulty vendor processing and procedures regarding deadline for requesting paper ballots has occurred in the last two years.
- Potential issues regarding the voting and linkage of members with multiple properties has occurred and required exception processing.

- Validation & oversight of physical counting of paper ballots has not occurred as required in CPM.
- Procedural issues relating to "petitioned" candidates did not follow the CPM.
- Perceived issues regarding the propriety of candidate validation and eligibility who are to related Board members.
- Campaigning rules and perceived endorsement and/or favoritism toward candidates.
- Extreme reliance upon staff by the Board and N&E Committee which could lead lack of adequate oversight and controls.
- Communication of results to the Board, candidates and members has been guarded and yet potential breach of confidentiality or timing of the release of information has occurred.

MOTION #1: Kelley/2nd. Move that the Board instruct the CEO to conduct a thorough audit of election procedures, processes and vendors by adding this task to his 2021 Work Plan.

MOTION #2: Kelley/2nd. Move that the Board Affairs Committee thoroughly review the corporate bylaws and CPM to reasonably ensure procedures that are in conformance with the language in those documents prior to the next election cycle.

Discussion followed.

MOTION: Kelley/2nd. Withdraw Motion #2.

Passed: unanimously

Further discussion followed.

VOTE on MOTION #1: Passed: unanimously

- 4. Member Comments addressed during meeting
- 5. Adjournment

MOTION: D. Weaver/2nd. Adjourn the meeting at 8:36am MST.

Passed: unanimously.



Green Valley Recreation, Inc.

Board of Directors Meeting

Prepared By: Jen Morningstar Meeting Date: April 7, 2021

Presented By: Jen Morningstar Consent Agenda: No

| Originating Committee/Department: Admin |
|---|
| Action Requested: Elect 2021-22 Board Officers |
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| Strategic Plan Focus Area: n/a |
| , |
| Background Justification: GVR Bylaws indicate board officers must be elected within 30 |
| days of the Annual Meeting of the Corporation. GVR governing documents also explain the |
| process for election of, along with the roles and responsibilities of each board officer. |
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| Fiscal Impact: n/a |
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| Board Options: Elect officers for the 2021-22 governance year via secret ballot |
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| Staff Recommendation: same |
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| Recommended Motion: n/a |
| Recommended Motion. 11/a |
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| Attachments: |
| Roles and responsibilities of each board officer and 30 day election requirement (Bylaws) |
| Process for nominating and electing officers (Corporate Policy Manual) |

GVR BYLAWS

ARTICLE VII — OFFICERS AND CHIEF EXECUTIVE OFFICER

Section 1: Positions

Elected officers of The Corporation shall be the President, Vice President, Secretary, Treasurer, Assistant Secretary and Assistant Treasurer. This sequence of officers determines their seniority. In addition, the Chief Executive Officer shall serve as an ex-officio, non-voting member of the Board.

Section 2: Eligibility and Terms of Office

Officers are elected for a term of one year or until successors are elected, or at the pleasure of the Board. All officers must be regular members of The Corporation and members of the Board of Directors.

Section 3: Election of Officers

Officers shall be elected by a majority vote of the Board within thirty days after the Annual Meeting.

Section 4: Responsibilities of Officers

- A. **President**. The President shall preside at all meetings of the Board of Directors and at meetings of the membership and shall carry out all orders and resolutions of the Board of Directors and shall sign all formal written instruments such as notes, leases, mortgages, deeds, and contracts other than recurring operational contracts which the Board by appropriate resolution has exempted from this requirement. Contracts signed by the President must receive prior legal review and Board approval. The President shall nominate chairpersons of the Board Committees, submit these nominees for Board approval, and in cooperation with the Chief Executive Officer, ensure effective work of these committees. In the absence of the President, the Vice President shall perform all the duties of the President. Should the Vice President also be absent, the duties of the President shall be performed by the Senior Officer present.
- B. **Vice President.** The Vice President shall carry out duties as assigned by the President. In the absence of the President, the Vice President shall perform the duties of the President and, when so acting, shall have all the powers of the President.
- C. Secretary. The Secretary shall ensure that minutes are kept of meetings of the Membership and the Board of Directors. The Secretary shall cause to be given all notices in accordance with provisions of these Bylaws or as required by law. The Secretary shall see that all records of The Corporation are properly kept and preserved and that the names

and addresses of all members of The Corporation are on file in the office of The Corporation. In the absence of the Secretary, the Assistant Secretary shall perform all the duties of the Secretary.

D. **Treasurer.** The Treasurer shall exercise an oversight role of the financial affairs of The Corporation to ensure that financial records are kept in accordance with generally accepted accounting standards. The Treasurer shall ensure that timely, accurate financial statements are presented to the Directors and that the financial records of The Corporation are audited in accordance with the provisions of these Bylaws. In the absence of the Treasurer, the Assistant Treasurer shall perform all the duties of the Treasurer.

CORPORATE POLICY MANUAL SECTION VI – BOARD/BOARD COMMITTEES

SUBSECTION 2. BOARD OFFICERS: NOMINATIONS AND ELECTIONS

A. General

- 1. Election of Board officers will be done by secret ballot. This is applicable to both the nominating ballots and the electing ballots.
- 2. Nominations from the floor will not be accepted.
- 3. Election for each office follows its seniority in the Bylaws: President, Vice President, Secretary, Treasurer, Assistant Secretary, and Assistant Treasurer.
- 4. The present President, or in his/her stead, the Chief Executive officer shall administer the election until the new President has been elected.

B. The Nominating Ballot

- 1. The President (chair) will ask that nominating ballots be distributed to each Director.
- 2. Each Director receiving a vote is nominated for that office.
- 3. A nominating ballot cannot take the place of an electing ballot.
- 4. Board members may nominate themselves for any Board office.
- 5. Nominees must verbally indicate their willingness to serve before the electing ballot is distributed.
- 6. The chair will announce the names of the nominees and the number of nominations each received prior to the distribution of electing ballots.

C. The Electing Ballot

- 1. A nominee is considered "elected" if he/she receives a plurality of the votes cast.
- 2. Balloting should be repeated as many times as necessary to obtain a plurality vote for one candidate. The nominee receiving the lowest number of votes is never removed from the next ballot.
- 3. If a stalemate persists, the rules may be suspended in order to consider alternatives such as eliminating the candidate with the lowest number of votes. The motion to suspend the rules is not debatable and requires a 2/3 vote to pass.

Green Valley Recreation, Inc.



Board of Directors Meeting

Prepared By: Scott Somers, CEO Meeting Date: April 7, 2021

Presented By: Scott Somers, CEO Consent Agenda: No

Originating Committee/Department: CEO's Office

Action Requested: Authorize the CEO to enter into an agreement with the chosen consultant to facilitate the next 5-year strategic plan.

Strategic Plan Focus Area: GVR Services

Background Justification:

An updated strategic plan is long overdue since the 2013-2018 plan ended three years ago. Staff drafted and issued a request for proposal (RFP) for strategic planning assistance in February. Three proposals were received by GVR:

- BridgeGroup LLC based in Tucson, AZ, \$26,000
- The Novak Consulting Group (a part of Raftelis) based in Cincinnati, OH, \$59,500
- Zelos based in Alexandra, VA, \$29,900

All proposals were deemed responsive to the RFP. Board members were asked to pick up hard copies of each proposal, along with the RFP, at GVR Administrative Offices at any time prior to the morning of April 7th when consultants are scheduled to present their proposals to the Board via Zoom in a closed work session. The work session was planned to be closed since the information being presented to the Board is proprietary. The Board is now being asked in open session to authorized the CEO to enter into an agreement with the chosen consultant.

Attached is a description of strategic planning.

Fiscal Impact:

Funds for this project are available in the Professional Fees line item of the 2021 Budget.

| Board Options: |
|--|
| Authorize the CEO to enter into an agreement with to |
| facilitate the next 5-year strategic plan. |
| 2. Authorize the CEO to enter into an agreement with to |
| facilitate the next 5-year strategic plan with conditions or amendments. |
| Reject the proposals received and direct staff to reissue the RFP. |
| Elect to not move forward with the strategic plan at this time. |
| |
| Staff Recommendation: |
| Option #1 |
| |
| Recommended Motion: |
| I move to authorize the CEO to enter into an agreement with to |
| facilitate the next 5-year strategic plan. |
| |
| Attachments: |
| Description of strategic planning |
| 2. Request for Proposal and Draft Agreement |
| |



GREEN VALLEY RECREATION, INC.

REQUEST FOR PROPOSALS GVR-21-01 STRATEGIC PLAN AND PERFORMANCE MANAGEMENT

Issued by:

Green Valley Recreation, Inc. 1070 S Calle De Las Casitas Green Valley, AZ 85614

Telephone: 520-625-3440

Issue Date: February 12, 2021

Submittal Due Date: March 15, 2021 at 2:00 p.m.

GREEN VALLEY RECREATION, INC. Request for Proposals GVR-21-01 Strategic Plan and Performance Management

Green Valley Recreation, Inc. ("Organization" aka "GVR") requests sealed bid proposals from professional strategic planning and performance management firms or consultants to aid the Board of Directors in developing a new five-year strategic plan for fiscal years 2022-2026.

Copies of the RFP package, including a scope of work, submission requirements and affidavits, may be downloaded from the Organization's website at www.gvrec.gov. From the home page menu on the right side, click on the News and Info tab and then Bids & RFPs. Requests for printed copies should be directed to the Administrative Offices, 1070 S Calle De Las Casitas, Green Valley, AZ 85614, Monday-Friday 10:00 a.m.-2:00 p.m. (telephone 520-625-3440).

Proposals in response to this RFP must be submitted in hard copy and an electronic copy in a sealed envelope, in accordance with the requirements specified in the RFP. Submissions should be marked **Strategic Plan and Performance Management**, RFP GVR-21-01 and delivered to the **Administrative Offices**, Green Valley Recreation, Inc., 1070 S Calle De Las Casitas, Green Valley, AZ 85614, no later than March 15, 2021 at 2:00 p.m.

GVR is an Equal Opportunity Employer. Employment decisions are made without regard to race, color, religion, national origin, sex, ancestry, marital status, age, sexual orientation, gender identity, disability, or any other legally-protected characteristic.

The Organization reserves the sole and absolute right and discretion to reject any and all proposals in the best interest of the Organization.

The contact person for this solicitation is Scott Somers, Chief Executive Officer. Telephone: 520-625-3440. Email: ssomers@gvrec.org.

GREEN VALLEY RECREATION, INC. Request for Proposals GVR-21-01 Strategic Plan and Performance Management

GENERAL INFORMATION

GVR requests proposals from experienced, professional strategic planning and performance management consultants for services to aid the Board of Directors in developing a new strategic plan. Responses to this request are due by **March 15**, **2021 at 2:00 p.m.** The Organization anticipates the project commencing in April 2021.

GVR is a non-profit organization serving the leisure and social needs of the adult retirement community of Green Valley, Arizona which is located 25 miles south of Tucson, Arizona. GVR owns and operates Administrative Offices, a Facility Management Building and 14 Recreation Centers, which includes a 24-court Pickleball Center. GVR provides many services and activities to a private membership base of over 13,700 households (approximately 24,000 individuals). Hundreds of volunteers assist a dedicated staff to help operate year-round programs for both active and passive adult lifestyles. The most recent strategic plan includes the following five focus areas:

- 1. Public Relations and Communications
- 2. GVR Services
- 3. Information Technology/Electronic Communications
- 4. Partnerships
- 5. Revenue Generation

PROJECT DESCRIPTION

The Organization's most recent five-year strategic plan ended in 2018, and the Board of Directors wish to develop a new five-year strategic plan. The 2013-2018 plan created a vision statement, focus areas, goals, and strategies, in addition to an implementation action plan. The mission, vision, focus areas, goals, etc. may be changed during the new plan development process. The implementation plan and performance measures will likely require a significant percentage of the consultant's time commitment on this project.

The new strategic plan should consider the former strategic plan and current operating and capital budgets. Additional general background information concerning the Organization can be found on its website, www.gvrec.org. Online documents represent community input through surveys, visioning, and resource allocation. This new plan will establish priorities, provide measurement tools, and shape Organization services and budget allocation to achieve the Organization's goals.

Input from GVR members and other stakeholder groups will be an integral part of developing a new strategic plan. The Board expects that a new draft FY22 – FY26 strategic plan will be ready for Board consideration in the fall/winter of 2021.

PROPOSED SCOPE OF SERVICES

The Organization wishes to hire an experienced strategic planning and performance management consultant who will have the following responsibilities:

- Provide proposed schedule of work.
- Review existing Organization documents and external data sources to compile information relevant to the Organization's new strategic plan and facilitate discussion with the Board of Directors.
- As part of the environment scan component, develop and administer (or subcontract) a random statistically significant survey of GVR members and an online member survey for those members who wish to participate but were not randomly selected.
- Design and lead a **recommended** number of GVR member focus groups and targeted stakeholder focus groups to identify existing strengths, weaknesses, opportunities, and threats, and to obtain input regarding the current vision, mission, and goals for the Organization.
- Design and facilitate a **minimum of one** session with the Board of Directors to identify existing strengths, weaknesses, opportunities, and threats and to report on the results of the member and stakeholder focus groups.
- Design and facilitate a **recommended** number of sessions with the Board of Directors and staff to review and possibly modify the Organization's mission and vision, and develop goals and specific strategies, for achievement over the next five years.
- Lead the Board of Directors and staff in developing action items directly connected to Organization departments and resources and which will achieve the Organization's goals.
- Develop performance measures and a reporting plan for each department to help monitor implementation of the action items to fulfill the strategic plan's objectives.
- Facilitate a **minimum of one** session with department directors to communicate and train staff on the implementation of the plan and performance measures.
- Receive feedback on draft goals and plan components and prepare the final planning document. The goals, strategies, and action items of the final strategic plan should direct the work of the Board of Directors and all Organization departments for the next five years.
- Strategic plan documents should be provided to the Organization in Microsoft Word format to facilitate use by the Organization. Final documents should be provided in both Microsoft Word format as well as in PDF format suitable for posting to the Organization's website.

The Organization will have the following responsibilities to support the consultant's work under the Agreement:

• Provide the consultant with existing Organization documents including the above-mentioned plans.

- Publicize the focus group sessions and conduct outreach to maximize member participation.
- Provide the facilities and/or technology for the focus group sessions.
- Schedule Board members and staff to participate in strategic planning sessions and other meetings as appropriate.
- Record the sessions.

If the consultant believes that a different process or different responsibilities would result in a stronger plan and implementation, the Organization would like to see the consultant's proposed process and pricing.

SUBMISSION REQUIREMENTS

Documents to be submitted with Proposal include <u>an original, two copies, and one electronic copy</u> of each of the following:

- Bid Proposal Form An authorized representative who can make a binding commitment for the firm must sign the Bid Proposal Form.
- Information Regarding the Bidder Form, including three references with complete contact information for three different strategic planning projects completed within the past five years.
- Non-Collusion Affidavit.
- Affidavit with Respect to Non-Conviction, Non-Suspension, and False Pretenses.
- A written proposal outlining the recommended process and schedule for completing the above tasks.
- A budget for the project based on the tasks listed or proposed. The budget should clearly indicate the cost for distinct parts of the project, such as the document review, facilitated sessions, plan development, and performance measurement. Optional services, proposed savings, estimated travel expenses, or services proposed in lieu of services in the RFP should be listed separately.
- Resumes and hourly rates for key personnel.

NO BID BOND IS REQUIRED IN CONNECTION WITH BID SUBMITTAL.

All materials submitted in response to this Request for Proposals will become the property of GVR. The Organization agrees, to the extent permitted by law, to hold in strictest confidence all material and information belonging to the bidder which it deems to contain confidential business or financial information.

REVIEW OF QUALIFICATIONS

The Organization will review all submissions for responsiveness to this RFP. Individuals, firms or teams will be given consideration. The review will consider the experience of the individual, firm, or firms; the experience of the individuals proposed to work on the project; recent work on similar projects; project references; and fee structure. The Organization will select the most qualified individuals, firms or teams to be interviewed for the project. The Organization may request additional information and reserves the right to reject any or all proposals as is in its best interest.

AWARD OF CONTRACT

Bidders may bid only on the entire Project. The Board of Directors of GVR will select the successful bidder. In determining which proposal is best, the Organization will take into consideration the bid price and the experience, qualifications, references, responsibility, and current availability of the bidder to perform the work. The Organization reserves the right to exercise its sole discretion to best serve the interests of the Organization. Except where the Organization exercised the right reserved herein to reject any or all proposals, each Agreement will be awarded on a per unit price or lump-sum basis, as is in the best interest of GVR.

The successful bidder shall be required to execute an Agreement in a form satisfactory to the Organization, in substantially the same form as attached. GVR reserves the right to cancel the Award of the Agreement at any time prior to execution of the Agreement without liability on the part of the Organization.

EXECUTION OF THE AGREEMENT

The successful Bidder must execute the Agreement within 10 business days after the award and submit such other Documents and insurance certificates as required by the Contract Documents. Failure by the Consultant to execute the Agreement and submit such other documents as required by the Contract Documents shall be just cause for annulment of the Award.

A bidder may submit only one proposal for the Agreement. More than one proposal from an individual, firm or partnership, corporation or association under the same or different names will not be considered on any given Agreement and will be considered grounds for disqualification and/or rejection of the proposals involved, unless prior approval has been given by the Organization.

INVITATIONS TO SUBMIT PROPOSALS A COURTESY

This invitation to bid may be sent as a courtesy to known interested parties. The receipt of this request for proposals from GVR in no way implies that the recipient is a qualified bidder.

INTERPRETATIONS

All questions about the meanings or intent, discrepancies or omissions of the Contract Documents shall be submitted via email to Scott Somers, Chief Executive Officer, email: ssomers@gvrec.org by Friday March 5, 2021 at 2:00 p.m. The written responses, including any changes to the RFP, become part of the Contract Documents and will be posted on the Organization website as an addendum by 5:00 p.m. Tuesday March 9, 2021. It is the responsibility of each Bidder to visit the Organization's website at www.gvrec.org from the home page on the right side under the News and Info tab and then Bids & RFPs to obtain any addenda or other information regarding the RFP.

CONTRACT TERM

Work under the Agreement is expected to begin in April 2021. The date upon which all deliverables under the Agreement are due shall be determined as part of the proposal

process, but the anticipated period for all deliverables is before September 30, 2021, unless otherwise agreed upon by the parties.

MODIFICATION OF BID DOCUMENTS

The right is reserved, as the interests of the Organization may require, to revise or amend proposal specifications prior to the date set for opening bids and to postpone the date set for opening bids.

OTHER REQUIREMENTS AND INFORMATION

Liability

The Selected Consultant agrees to defend, indemnify and hold harmless GVR, its employees, officers, agents, and representatives, from any and all claims and liability directly and/or indirectly resulting from the activity of the Consultant, its subcontractors, agents or employees in the execution of the contract and/or the work to be completed pursuant to this RFP.

Insurance

The following Insurance requirements are made a part of this RFP:

- Comprehensive General Liability
- Professional Liability
- Automobile Liability
- Workers Compensation

The Organization shall be named as an Insured on the Comprehensive General Liability Insurance, the Automobile Fleet Insurance, and the Property Damage Insurance. The Consultant shall provide a Certificate of Insurance to the Organization within ten business days after the award of the Agreement. The Certificate shall demonstrate that the Consultant has complied with the requirements of this section and be in a form acceptable to the Organization.

Billing

Invoices shall be submitted in quarterly intervals based on the project timeline, documenting hours worked and describing work performed.

Required Certification

When submitting a bid, the Bidder must certify:

That the Bidder does not discriminate on the basis of age, race, color, creed, pregnancy, religion, national origin, ancestry, disability, marital status, sex, sexual orientation, gender identity, physical characteristic or other unlawful basis of discrimination.

Project Contact

Scott Somers, Chief Executive Officer Green Valley Recreation, Inc. 1070 S Calle De Las Casitas Green Valley, AZ 85614 telephone: 520-625-3440

telephone: 520-625-3440 e-mail: ssomers@gvrec.org

BID PROPOSAL FORM (2 PAGES)

Strategic Plan and Performance Management RFP- GVR-21-01 Green Valley Recreation, Inc.

| GREEN VALLEY RECREATION, INC. Administrative Offices 1070 S Calle De Las Casitas Green Valley, AZ 85614 | BID DUE DATE: TIME: | March 15, 2021 2:00 pm |
|---|--|---|
| (Name of | Bidder) | |
| hereby submits the following proposal for a Management. Having carefully exam Instructions to Bidders, the proposed (complete if any addenda we received clarification on all items of confunderstanding that all unit prices bid will raproposes to furnish all labor, equipment, mall in strict accordance with the Contract Do Professional Services for Strate Management – Not to Exceed | ined the Request for Agreement and addere issued, or enter "Nelict or upon which any emain in effect through or in interrupted phase naterials, etc., required socuments, for the stipular | or Bid Proposals, enda numbered fone"), and having doubt arose, and hout the term of the es, the undersigned for the entire work, lated sum of: |
| (Written) | | |
| \$(Figures) | | |
| Listing of Personnel Performing the Contra | ct Work and Hourly Bil | ling Rates: |
| | | |
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SPECIAL TERMS AND CONDITIONS:

- A. Failure to properly and completely fill in all blanks may be cause for rejection of this proposal.
- B. It is understood that the proposal price will be firm for a time period of <u>one hundred eighty</u> (180) calendar days from the proposal opening date, and that, if the undersigned is notified of acceptance of this proposal within this time period, the Bidder shall execute an Agreement for the above stated compensation.
- C. In submitting this bid, the Bidder certifies that the Bidder does not discriminate on the basis of age, race, color, creed, pregnancy, religion, national origin, ancestry, disability, marital status, sex, sexual orientation, gender identity, physical characteristic or other unlawful basis of discrimination.

| ame of Bidder: |
|--|
| ame of individual authorized to bind the Bidder: |
| gnature: |
| ederal ID Number: |
| ate: |
| |
| |
| ow did you learn about this RFP? GVR Staff |
| findrfp.com |
| |

TO BE SUBMITTED WITH BID

INFORMATION REGARDING THE BIDDER

| Name of Bidder: _ | (Indiv | ridual/Firm/Corporati | ion) |
|-----------------------|----------------------|--|-------------------------------------|
| Address: | | | |
| Гelephone: | | FAX: | _ |
| E-mail Address: _ | | | |
| | | mation concerning wo similar to the Bid wo | ork that you have done rk. |
| FOR WHOM PERFORMED | | DATE COMPLETED | CONTACT'S NAME/ TELEPHONE NUMBER |
| | | | |
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| | | | |
| governmental uni | ts or agencies for w | ences, including any A whom you have worked nber of your contact w | d on a similar project. |
| | | | |
| | | | |
| | | | |
| | | | |
| | | u intend to use in perf s expected to perform | forming the work under the |
| | | | |

| Dated this | day of | , 2021. |
|------------|-----------------|---------|
| | Name of Bidder: | |
| | By: | |
| | Printed Name: | |
| | Title: | |

Non-Collusion Affidavit

The following affidavit is attached hereto and made a part thereof:

| G | - |
|---------------------|--|
| STATE OF |) |
| CITY/COUNTY OF | ss:) |
| That he/she (name o | being first duly sworn, deposes and say: |
| is the | |
| | (Title) |
| of | |
| | (Name of Corporation) |
| (or a partner of |) |
| - | (Name of Partnership) |

The party making the foregoing Proposal; that (they have not) (no officer of the said Corporation has) (no member of the said Partnership has) nor has any person, firm or corporation acting on (his) (its) (their) behalf, agreed, conspired, connived or colluded to produce a deceptive show of competition in the compilation of the Proposal being submitted herewith; and that (they) (the said Corporation) (the said Partnership) has not in any manner, directly or indirectly entered into any Agreement, participated in any Collusion to fix the Proposal Price of the Proposer herein or any competitor, or otherwise taken any action in restraint of free competitive bidding in connection with the contract for which the within Proposal is submitted; that in making this Affidavit, the Affiant represents that he/she has personal knowledge of the matters and facts herein stated. I HEREBY CERTIFY UNDER THE PENALTIES OF PERJURY THAT THE FOREGOING IS TRUE TO THE BEST OF MY KNOWLEDGE AND INFORMATION

(SEAL)

To be signed by Proposer, if the Proposer is an Individual, or by a Partner, if the Proposer is a Partnership, or by a duly authorized Officer, if the Proposer is a Corporation

TO BE SUBMITTED WITH BID

Affidavit with Respect to Non-Conviction, Non-Suspension, and False Pretenses

| I hereby affirm that: (1) I am the | (Title) and |
|--------------------------------------|--|
| duly authorized by | (Name of |
| Business and that I possess the lega | ll authority to make this affidavit on |
| behalf of myself and the firm for wh | ich I am acting. |
| Representative of | (Name of |
| Business Entity) whose address is | |
| | |
| | |
| | |
| | |

- (1) Except as described in Paragraph 7 below, neither I nor the Business Entity nor, to the best of my knowledge, any of its officers, directors, or partners or any of its employees directly involved in obtaining contracts with the state, or any county, bi-county or multi-county agency or subdivision of the state have been convicted, or in an official investigation or other proceeding admitted in writing or under oath, acts or omissions which constitute bribery, attempted bribery or conspiracy to bribe under the laws of any state or the federal government (conduct prior to July 1, 1977 is not required to be reported); and
- (2) Except as described in Paragraph 7 below, neither I nor the Business Entity nor, to the best of my knowledge, any of its officers, directors, or partners or any of its employees are directly involved in obtaining contracts with the state, or any county, bi-county or multi-county agency or subdivision of the state have been convicted under a state or federal law or statute; and
- (3) Except as described in Paragraph 7 below, neither I nor the Business Entity nor, to the best of my knowledge, any of its officers, directors, or partners or any of its employees who will provide, directly or indirectly, supplies, services, architectural services, construction related services, leases of real property, or construction have been debarred or suspended under this subtitle.
- (5) Except as described in Paragraph 7 below, neither I nor the Business Entity nor, to the best of my knowledge, information and belief, any officer, director, partner, member or associate thereof; nor any of its employees directly involved in obtaining contracts with the Organization, have been convicted of false pretenses, attempted false pretenses or conspiracy to commit false pretenses under the laws of any state or federal government, based upon acts committed after July 1, 1981.

| (6) | conviction, plea or adm circumstances, date, co | r, as appropriate, list any suspension, debarment, nission described in Paragraph 2 - 6 above, with the purt, official or administrative body, the individuals tion with the firm, and the sentence or disposition, if |
|--|--|--|
| | | |
| acknowle correct, actions. I do sole the | edge that, if the represe GVR may terminate any emnly declare and affirm | t is to be furnished, where appropriate, to GVR. I entations set forth in this affidavit are not true and contract awarded and take any other appropriate under the penalties of perjury that the contents of |
| affidavit | is true and correct. | |
| | Date | Signature |
| | | Name: |
| | | Title: |
| | | |

SAMPLE CONSULTANT AGREEMENT Green Valley Recreation, Inc.

Strategic Plan and Performance Management RFP GVR-21-01

| THIS CONSULTANT AGREEMEN | NT (the "Agreement") is made this | | |
|--|--|--|--|
| day of, 2021, by and between the GREEN VALLEY RECREATION, INC. | | | |
| (the "Organization" aka "GVR"), a non-profit | corporation in the State of Arizona, whose | | |
| address is 1070 S Calle De Las Casitas, Green | n Valley, AZ 85614, telephone: 520-625- | | |
| 3440 and | (hereinafter referred to as | | |
| "Consultant") whose address is | | | |
| | | | |
| | | | |

WHEREAS, Consultant desires to act for the Organization as professional strategic planning consultants to aid the Board of Directors in developing a new five-year strategic plan and performance management plan.

WHEREAS, the Organization desires that Consultant provide such services.

NOW, THEREFORE, in consideration of the premises and mutual promises herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

1. Appointment. The Organization hereby engages Consultant, as an independent professional strategic planner and not as an agent or employee of the Organization, to provide professional strategic planning services to aid the Board of Directors in developing a new five-year strategic plan and performance management plan, and Consultant hereby accepts such work, subject to the terms and provisions of this Agreement.

- 2. <u>Scope of Services</u>. Pursuant to the Agreement, the Consultant agrees to furnish all the material and perform all the work in compliance with the requirements and standards contained in the Contract Documents, as defined herein. All work shall be performed in accordance with the standards in the industry. The following Consultant services are included as part of this Agreement:
 - Provide proposed schedule of work.
 - Review existing Organization documents and external data sources to compile information relevant to the Organization's new strategic plan and facilitate discussion with the Board of Directors.
 - As part of the environmental scan component, develop and administer (or subcontract) a random statistically significant survey of GVR members and an online member survey for those members who wish to participate but were not randomly selected.
 - Design and lead a **recommended** number of GVR member focus groups and targeted stakeholder focus groups to identify existing strengths, weaknesses, opportunities, and threats, and to obtain input regarding the current vision, mission, and goals for the Organization.
 - Design and facilitate a **minimum of one** session with the Board of Directors to identify existing strengths, weaknesses, opportunities, and threats and to report on the results of the member and stakeholder focus groups.
 - Design and facilitate a **recommended** number of sessions with the Board of Directors and staff to review and possibly modify the Organization's mission and vision, and develop goals and specific strategies, for achievement over the next five years.
 - Lead the Board of Directors and staff in developing action items directly connected to Organization departments and resources and which will achieve the Organization's goals.
 - Develop performance measures and a reporting plan for each department to help monitor implementation of the action items to fulfill the strategic plan's objectives.
 - Facilitate a **minimum of one** session with department directors to communicate and train staff on the implementation of the plan and performance measures.
 - Receive feedback on draft goals and plan components and prepare the final planning document. The goals, strategies, and action items of the final strategic plan should direct the work of the Board of Directors and all Organization departments for the next five years.
 - Strategic plan documents should be provided to the Organization in Microsoft Word format to facilitate use by the Organization. Final documents should be provided in both Microsoft Word format as well as in PDF format suitable for posting to the Organization's website.

The Organization will have the following responsibilities to support the consultant's work under the Agreement:

- Provide the consultant with existing Organization documents including the abovementioned plans.
- Publicize the focus group sessions and conduct outreach to maximize member participation.
- Provide the facilities and/or technology for the focus group sessions.
- Schedule Board members and staff to participate in strategic planning sessions and other meetings as appropriate.
- Record the sessions.
- 3. <u>Dates of Work.</u> The Consultant agrees to commence work on or about April 1, 2021 and shall complete all contract work on or before September 30, 2021, unless agreed upon otherwise by the parties. All work shall be performed pursuant to a work schedule submitted by the Consultant. It is understood by the parties hereto that time is of the essence in the completion of the services under this Agreement.
- 4. Contract Price. The Organization agrees to pay the Consultant, as consideration for the Consultant's satisfactory performance of all obligations under this Agreement, a sum not to exceed ________, which shall include all incidental costs including, but not limited to, travel, printing, copying, binding, telephone, drawings, diagrams and photographs. Additional services related to this project shall be provided by the Consultant on an as-needed basis as directed by the Organization in writing. Such services shall be billed to the Organization at the hourly rates established by the bid form. Invoices for payment of services may be submitted on a quarterly basis and must be accompanied by daily time sheets detailing the work done, and any other documentation required by the Organization. Invoices will be paid after approval. In no event shall the amount billed by the Consultant exceed that amount attributed to the work completed as of the date of the bill.

5. <u>Contract Documents.</u> This Agreement and the following enumerated documents, which are incorporated by reference as if fully set forth herein, form the Agreement and are termed the Contract Documents:

Proposal forms submitted by Consultant and attachments thereto; Bid Proposal Form, and attachments thereto; Information Regarding the Bidder Form; Required affidavits and certifications; Schedule of Work

6. Other Payments, Expenses, Taxes. The Organization will not be responsible for any cost or expenses of operation of any kind associated with Consultant's provision of services pursuant to this Agreement, except as set out herein. Consultant shall be entitled to no fees, bonuses, contingent payments, or any other amount in connection with the services to be rendered hereunder except as set out herein. The parties hereto further agree that the Organization shall have no obligation to reimburse, pay directly, or otherwise satisfy any expenses of the Consultant in connection with the performance of the obligations under this Agreement.

It is expressly understood and acknowledged by the parties hereto that the fees payable hereunder shall be paid in the gross amount, without reduction for any federal or state withholding or other payroll taxes, or any other governmental taxes or charges. The parties hereto further recognize that Consultant, as an independent Consultant of the Organization, is responsible for directly assuming and remitting any applicable federal or state withholding taxes, estimated tax payments, Social Security payments, unemployment compensation payments, and any other fees, taxes, and expenses whatsoever. In the event that Consultant is deemed not to be an independent Consultant by any local, state or federal governmental agency, Consultant agrees to defend, indemnify and hold harmless the

Organization for any and all fees, costs and expenses, including, but not limited to, attorneys fees incurred thereby.

Insurance. Consultant will purchase and maintain during the entire term of this Agreement, comprehensive general liability insurance, professional errors and omissions insurance, and workers' compensation insurance with limits of not less than those set forth below. On each policy, Consultant will name GVR as an additional insured:

Comprehensive General Liability Insurance

Comprehensive General Liability Insurance including Bodily Injury and Property Damage with a combined single limit of \$1,000,000 per occurrence/ \$2,000,000 aggregate limit. The policy shall include completed operations and contractual liability coverage in favor of GVR, Inc.

Professional Errors and Omissions Insurance

The Consultant shall maintain a policy with limits of not less than \$1,000,000 each occurrence/\$2,000,000 aggregate. Claims made policy form is acceptable. Self-insured retention maximum at \$5000.00 per claim matter.

<u>Automobile Liability Coverage</u>

Automobile fleet insurance \$1,000,000.00 for each occurrence/ aggregate; includes both Bodily Injury and Property Damage – combined single limit.

Workers' Compensation Insurance

Consultant shall comply with the requirements and benefits established by the State of Arizona for the provision of Workers' Compensation insurance. Arizona statutory limits are required 100,000/ each accident, 100,000/disease policy limit, 100,000/disease each employee. Waiver of Subrogation in favor of GVR, Inc is required. Sole Proprietor representation needs prior approval with completion of Sole Proprietor disclosure form. The

Organization will deduct a predetermined percentage of each payment to any Consultant who has failed to provide a Certificate of Insurance for Workers' Compensation, in order to defray coverage costs of the Organization. This percentage is subject to change. The Consultant will be provided notification of any change. All Corporations are required to provide Workers' Compensation Certificates of Insurance. Firms using employee staffing agencies, employee leasing agencies require compliance as required under this provision and must be disclosed prior to contract signing. Approval of GVR, Inc is mandatory under the terms of this contract agreement.

Consultant covenants to maintain insurance, in these amounts, which will insure all activities undertaken by Consultant on behalf of the Consultant under this Agreement. The Consultant shall receive 30 days prior written notice of any amendment, reduction or elimination of the insurance coverage required herein. Copies of the certificates of insurance for all required coverage shall be furnished to the Organization prior to beginning work.

Provision of any insurance required herein does not relieve consultant of any of the responsibilities or obligations assumed by the consultant in the contract awarded, or for which the Consultant may be liable by law or otherwise. Provision of such insurance is not intended in any way to waive the Organization's immunities or any damage limits applicable to a 501(c)(4) as provided by law.

8. Indemnification. The Consultant shall defend, indemnify and save harmless the Organization, its officers, employees and agents, from all suits, actions and damages or costs of every kind and description, including attorneys' fees, arising directly or indirectly out of the performance of the Agreement, whether caused by the negligent or willful act or omission on the part of the Consultant, its agents, servants, employees and subcontractors.

- **9.** <u>Licenses, Applicable Laws</u>. Consultant will be responsible for obtaining any and all licenses pertaining to performance of work under the Agreement. All services and materials provided by Consultant shall conform to all applicable laws and regulations.
- provided pursuant to this Agreement shall be in conformance with standards and specifications applicable in the industry. All work shall be performed in a neat and workmanlike manner by trained and experienced personnel. Defective or unsuitable materials or workmanship shall be rejected and shall be made good by the Consultant at Consultant's expense, notwithstanding that such deficiencies have been previously accepted or were due to no fault of the Consultant.
- Agreement with the consent of the Organization. If the Consultant wishes to subcontract any of the said work, it must provide subcontractor names, addresses, and telephone numbers and a description of the work to be done. The Consultant is not relieved of primary responsibility for full and complete performance of any work identified to the subcontractor. There shall be no contractual relationship between the Organization and the subcontractor.
- **12. Accurate Information.** The Consultant certifies that all information provided in response to the invitation to bid or other requests for information is true and correct. Any false or misleading information is grounds for the Organization to reject the bid and terminate this Agreement.
- **13. Errors in Specifications.** The Consultant shall take no advantage of any error or omission in the specifications. The Organization shall make such corrections and interpretations as may be deemed necessary and that decision shall be final.

- 14. <u>Construction and Legal Effect</u>. This Agreement, including all Contract Documents, constitutes the entire understanding between the parties. No modification or addition to this Agreement shall have any effect unless made in writing and signed by both parties hereto.
- **No Assignment.** This Agreement shall not be assigned or transferred by Consultant, whether by operation of law or in any other manner, without prior consent in writing from the Organization. In the event of insolvency of either party, this Agreement shall terminate immediately at the election of the other party.
- a breach or threatened breach of this Agreement will impose upon the Organization, and further recognizes that in such event monetary damages may be available to the Organization. Accordingly, in the event of a breach or threatened breach of this Agreement, Consultant consents to the Organization's entitlement to seek ex parte, preliminary, interlocutory, temporary or permanent injunctive, or any other equitable relief, protecting and fully enforcing the Organization's rights hereunder and preventing the Consultant from further breaching any of its obligations set forth herein. Nothing herein shall be construed as prohibiting the Organization from pursuing any other remedies available to the Organization at law or in equity for such breach or threatened breach, including the recovery of damages from Consultant.
- 17. Termination for Default. Notwithstanding anything to the contrary herein, this Agreement may be terminated upon the failure of the Consultant to deliver work, supplies, materials, or services in a timely manner, to correct defective work or materials, to act in good faith, or to carry out the work in accordance with Contract Documents, each of which shall constitute a breach of this Agreement. In such event, the Organization may give

written notice to the Consultant to cease work until the cause for such order has been eliminated. Should the Consultant fail to correct such default within 24 hours after receipt of the written notice, the Organization may terminate this Agreement. This provision shall not limit the Organization in exercising any other rights or remedies it may have.

- **18. Termination for Convenience.** The performance of work or delivery of services under this Agreement may be terminated in whole or in part at any time upon written notice when the Organization determines in its sole and absolute discretion that such termination is in its best interest. The Organization will be liable only for labor, materials, goods, and services furnished prior to the effective date of such termination.
- **19. Notices.** All notices shall be sufficient if delivered in person or sent by certified mail to the parties at the following addresses:

FOR THE ORGANIZATION:

Scott Somers, Chief Executive Officer Green Valley Recreation, Inc. 1070 S Calle De Las Casitas Green Valley, AZ 85614 telephone: 520-625-3440

FOR THE CONSULTANT:

| <u>LTANT</u> : | : | | | |
|----------------|---|------|------|--|
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- **20.** Attorney's Fees and Costs. In the event of any breach or failure by a party to fulfill any term, covenant or provision of this Agreement, the breaching party shall be responsible for any and all attorney's fees and costs and expenses incurred on account of such breach.
- **21. Enforcement Provisions.** The failure of the Organization or Consultant, at any time, to enforce any of the provisions of this Agreement, or any right with respect

thereto, will in no way be construed to be a waiver of such provisions or right, or in any way to affect the validity of this Agreement. The exercise by either party of any rights under this Agreement shall not preclude or prejudice the subsequent exercise of the same or any other rights under this Agreement.

- **22. Governing Law.** This Agreement shall be governed by the laws of the State of Arizona, excluding its conflict of law rules, as if this Agreement were made and to be performed entirely within the State of Arizona. Venue and Jurisdiction for any dispute arising under this Agreement shall be the state and federal courts located in Pima County, Arizona.
- **23. Severability.** If any term or provision of this Agreement shall be held invalid or unenforceable to any extent, the remainder of this Agreement shall not be affected thereby, and each term and provision of this Agreement shall be enforced to the fullest extent permitted by law.
- **24. Set-Off**. In the event that Consultant shall owe an obligation of any type whatsoever to the Organization at any time during the term hereof or after termination of the relationship created hereunder, the Organization shall have the right to offset any amount so owed by the Consultant against any compensation due the Consultant from the Organization.
- 25. <u>Materials.</u> Materials produced under this Agreement shall be considered Official Products of Work, owned by GVR. With permission from the Organization, the Consultant may share/use these Products with other existing and future clients.

Materials independently developed and owned by the Consultant or by other authors and third parties, and which may be used in the fulfillment of this Agreement, remain the property of their authors or owners. Subsequent use of such materials by the Organization shall require written permission of the Consultant or other author(s) thereof.

Information contained in documents that may be given to the Consultant for review remain the property of the Organization and may not be duplicated or distributed or otherwise published without the express consent of the Organization. Material provided to the Consultant for review shall be returned to the Organization upon completion of the task.

The Consultant understands that information and records provided to or made available about participants and clients or services during the performance of this Agreement are considered confidential and shall not be used for any purpose other than to perform the required services. Regardless of the data format, the Consultant agrees that it, and any of its employees, shall not disclose or allow disclosure of any such data or derivatives of it to any third party without the written permission of the Organization. Any copies of such records made during performance of this Agreement shall be returned to the Organization upon the expiration of the Agreement.

- **26. Jury Waiver.** The parties hereby voluntarily, knowingly, irrevocably and unconditionally waive any right to have a jury participate in resolving any dispute (whether based upon contract, tort or otherwise) between or among the parties arising out of or in any way related to this agreement or any relationship between the parties. This provision is a material inducement to each party to enter into this agreement.
- **Counterparts.** This agreement may be executed simultaneously in two or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. This agreement shall be binding when one or

more counterparts hereof, individually or taken together, shall bear the signatures of the parties reflected hereon as signatories. Any signatures that are delivered via facsimile or other electronic means shall have the same effect as executed original signatures.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement under seal the day and year first written above.

| GREEN VALLEY RECREATION, INC. | | |
|---|--|--|
| ATTEST: | BY: | |
| Jen Morningstar, Director of Administrative Services | Scott Somers, Chief Executive Officer | |
| CONSULTANT WITNESS: | BY: | |
| Printed Name: | Printed Name | |
| Title: | - Title | |

Strategic Planning

Over the next six months or more, members will be hearing a lot from GVR about strategic planning. Strategic planning is like a periodic spring-cleaning of an organization. Every rug is lifted and closet opened so stakeholders can make a frank evaluation of where we've been, where we are, and where we want to be. GVR's last strategic plan expired in 2018. Our new CEO is looking forward to the discoveries and aspirations he is sure to encounter as we undertake this essential process. Sometime this spring, members will begin receiving invitations to participate. Please consider doing so, especially if we don't tend to hear from you!

What strategic planning is:

- Member and board-driven.
- A process by which stakeholders (members, board, staff, partners) review the GVR vision and mission statements and either recommit to them, or make changes.
- An examination of how the vision and mission statements are reflected in current member experience and organizational operating methods.
- A process of collecting input from stakeholders, including information about GVR's strengths, weaknesses, opportunities, and challenges.
- An organizational assessment for strengths, weaknesses, opportunities and challenges.
- From those reflection and information collection steps, deriving explicit goals that will guide the priorities of the board and staff over the next five years.
- Identifying when each goal will be initiated and completed, defining success, identifying how success will be measured, and describing reporting practices for those engaged in advancing the goal and those charged with monitoring the outcomes.

What it is not:

- A facilities expansion or enhancement plan. Specific expansion and enhancement projects are strategies that may be implemented to advance higher goals.
- A set of staff work plans. Annual work plans for both board and staff, annual budgets, communications and marketing plans, and a comprehensive, functional organizational structure will still be required. These, among others, are often referred to as "supporting plans."
- Wholly prescriptive. A good strategic plan will include a balance of explicit measures and underlying principles that together, facilitate the nimble pursuit of unexpected opportunities that are consistent with the overarching intent of the plan.

Why it is important:

If diligently implemented and monitored, a strategic plan provides

- Continuity
 - Eases staff and board succession which makes for a smoother member experience
 - Identifies operating principles that provide guidance in the course of an unexpected disruption (ie. natural disaster, economic crisis, pandemic)
- Conflict mitigation and sharpened focus
 - Unexpected proposals and opportunities are readily weighed against the established plan: "Does this opportunity advance a current goal? Is this proposal consistent with the principles derived from the mission and stakeholder feedback? How will pursuit of this opportunity affect the goals not yet completed?"
- Predictability and accountability
 - Members, staff and Directors can anticipate that tasks and activities will occur within the context of the plan.
 - Progress reporting processes are identified and success is defined before goals are launched. No goal-post moving.
- Workflow control
 - Goals are created with capacity and annual work plans in mind, to ensure that the goals, as well as current essential tasks, can be pursued with the resources required for excellent outcomes

Members can expect GVR's 2021 strategic planning process to look like this:

 Through an RFP process, select a qualified consultant to begin facilitating the process in April, 2021

- Gather information from members via surveys, 1:1 and group interviews, focus groups
- Gather information from Directors, staff, and partners
- Establish goals derived from the information gathering stage
- Identify strategies
- Publish the plan in October, 2021
- Report progress to the membership annually